

## Power of Simplicity

For nearly **50 years**, Paychex technology and service solutions have simplified the complexity of running a business. We have the solutions in place to support our customers during this unprecedented time of uncertainty and change.

Paychex is in a strong financial position and we're prepared to respond to these uncertain economic conditions with confidence. Our financial and operational stability will continue to help our customers through changing business dynamics and challenging times.

**“We built our business continuity plan to be ready for situations like this long before COVID-19. And we made it flexible, so we can help you – anywhere, anytime.”**

–Martin Mucci, President & CEO

**Our investments in our network**, unified communications, and our features for clients will help you navigate this unprecedented environment.

- Redundant service, fulfillment, and data centers across the country to maintain high quality, uninterrupted service
- Rapid response to changing needs of businesses and their employees
- Prepared and flexible to help customers through natural disasters, outbreaks, and data loss

**Our 16,000 dedicated employees** are providing the same high level of service while we've moved 95% of them to work from home during the COVID-19 pandemic.

- Compliance experts monitor and interpret changes in laws and regulations to help you understand how they could impact your business
- Specialists are available 7 days a week, 24 hours a day, 365 days a year by phone or through chat
- Named one of the World's Most Ethical Companies\*, so you'll know your business and employees are a top priority

## 25+

### self-service actions enabling client and employee independence

- Client reports, including payroll reports and cash requirements
- Employee check stubs and tax documents
- Employee profiles, compensation, taxes, deductions, and time-off balances

## Support where and when you need it most

Our mobile HR, payroll, and benefits technology and service solutions support remote and on-site workers. We provide access no matter where you are to help employers and employees:

- Run payroll and automate time-and-attendance tracking to help you keep your employees paid
- Get cash when needed to reduce trips to the bank
- Streamline HR requests and requirements to simplify complex administrative tasks
- Understand new regulations concerning COVID-19 to help your business comply with them
- Navigate changing workplace dynamics to help keep your business running efficiently

**16,000+**  
employees

focused on our customers' needs

**100+**  
locations

servicing customers across the U.S

**600+**  
HR professionals

with an average of 8 years at Paychex

We have a large team of compliance analysts monitoring the legislation to inform you as you navigate this complex situation.



**670,000+** customers  
across all major industries

117,000 customers  
with us 10+ years

Largest  
**HR outsourcing  
company**<sup>1</sup>

**1,500,000**  
worksite employees  
supported

2nd Largest  
**payroll  
company**<sup>2</sup>

**We pay 1 in 12 U.S.**  
private sector workers

Largest  
**401(k)  
recordkeeper**<sup>3</sup>

**84,000 plans,**  
\$32 billion in 401(k) assets

22nd Largest  
**U.S. Insurance  
broker**<sup>4</sup>

**\$2.4 billion** insurance  
premiums managed

FORTUNE®  
**Future 50**  
Company



**Inc.**  
Best HR Outsourcing  
Solution for Small Business



2021  
**WORLD'S MOST  
ETHICAL COMPANIES**<sup>™</sup>  
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<sup>1</sup>Among companies serving small to medium-sized businesses. Data on file.

<sup>2</sup>By number of workers paid. Data on file.

<sup>3</sup>Largest recordkeeper in the U.S. by number of plans, PLANSPONSOR magazine, 2021

<sup>4</sup>Top 100 Brokers of U.S. Business, Business Insurance magazine, 2021

\*Ethisphere® Institute, 2021

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