

Companion+ Telematics FAQ

What is Companion+?

Companion+ is our latest innovative product which analyzes driver performance and mitigates potential risk autonomously. The technology is available as a smartphone app, or via telematics integration.

How does Companion+ Integrate?

Companion+ Telematics integrates with existing Telematics boxes to receive driver data. From there, it automatically provides supportive actions to only the drivers who need it, all without manager intervention.

How do I know if Companion+ is working?

If your organization has chosen Companion+ Telematics, you should receive weekly driver reports, safety messages, and any Triggered Training™ if required.

If for any reason you think that Companion+ is not working, please email companion@applied-driving.com

I forgot my password, what do I do?

To reset your password, please go to the Riskmapp portal log-in page and click the “forgot password” link. You should then receive an email link to change your password.

How do I login to complete my Triggered Training™?

You will receive an email at the beginning of the service providing you with login details for the Riskmapp portal. These same login details are used to access your training at: <https://secure.applied-driving.com>

How many Triggered Training™ modules will I get at once?

You could receive a training module for each event type. You may receive a mix of safety messaging and training modules/videos.

How long do I have to complete my training module?

The time to complete is set by your organization. We recommend you complete your training as soon as possible. The closer it is completed to the actual driving event, the greater the impact. We suggest completion within seven days.

I received an event notice for something that didn't happen.

There are several reasons why an at-risk driving event could be detected or mis-detected. There is no need to be concerned about occasional event discrepancies as it will not impact your

overall behavior profile.

Will I be penalized for at-risk performance?

Companion+ uses a fair and just culture to build an environment that doesn't focus on blame or punishment. Instead, we encourage continuous learning.

We accept that people make mistakes and that such situations must be dealt with transparently and equitably. Fair and just culture encourages employees to take greater responsibility for their own actions.

My organization uses Companion+ Telematics and I have recently changed vehicle

Applied Driving receives regular data updates so it is likely we have already adjusted your profile to show the correct vehicle. If in doubt, email us to let us know: